

8:00am- 5:00pm	INVITATION ONLY EXECUTIVE MEETINGS
6:00- 8:00pm	COMPLIMENTARY MEET & GREET SOCIAL HOUR FOR ALL CONVENTION ATTENDEES CONVENTION SIGN-IN TABLE OPEN

7:00am	CONVENTION SIGN-IN TABLE OPENS	
1 8:00-9:00am		<p style="text-align: center;">COMMUNITY PHARMACY ENHANCED SERVICE NETWORKS-AN EMERGING OPPORTUNITY</p> <p>“Pay-for-performance” model has incentives available for health care providers who deliver high-quality care at lower costs. In community pharmacy practice, there is a shift towards paying you based more on VALUE of care and less on VOLUME. Pharmacies must be open to new strategies, allowing more focus on patient care. One of these opportunities are enhanced service networks.</p> <p style="text-align: center;">DR. CHRISTOPHER DALY, UB SCHOOL OF PHARMACY & PHARMACEUTICAL SCIENCES</p>
2 9:10-10:10am		<p style="text-align: center;">PATIENT INTERVIEWING- EVERYTHING YOU WANTED TO KNOW ABOUT THE BEST POSSIBLE MEDICATION HISTORY BUT WERE AFRAID TO ASK</p> <p>Obtaining the Best Possible Medication History (BPMH) through an effective patient interview is an important skill that helps provide key information about patient home medications. This presentation highlights the role of the BPMH in the patient work up & focuses on developing a consistent approach to the patient interview. Also, practical points for managing challenging situations.</p> <p style="text-align: center;">SARA INGRAM, UNIVERSITY HEALTH NETWORK TORONTO, ONTARIO</p>
10:10-10:30am	<p>MORNING BREAK WITH COMPLIMENTARY REFRESHMENTS</p> <p>SILENT AUCTION & 50/50 RAFFLE TICKETS IN FOYER</p> <p>PHOTOGRAPHER AVAILABLE FOR COMPLIMENTARY PROFESSIONAL HEADSHOTS</p>	
3 10:30-11:30am		<p style="text-align: center;">MORE THAN “JUST A TECH”</p> <p>How often do you reply "I'm just a tech"? Judy shares motivational anecdotes that inspire "Just Techs" to rethink their purpose. Roadblocks to optimal work life are dispelled with proven power skills to apply to daily life for performance improvement. The presentation connects the dots between what's not working and the power of perception in reimagining the role of the pharmacy technician.</p> <p style="text-align: center;">JUDY NEVILLE, UNIVERSITY OF NEBRASKA MEDICAL CENTER COLLEGE OF PHARMACY- AAPT PRESIDENT</p>
11:30-12:30pm	COMPLIMENTARY LUNCH	
4 12:30-1:30pm	 	<p style="text-align: center;">PHARMACY TECHNICIAN’S ROLE IN MANAGING HAZARDOUS DRUGS AND HAZARDOUS DRUG WASTE</p> <p>This presentation will review current regulations of the Environmental Protection Agency (EPA), and Drug Enforcement Administration (DEA) and proposed standards of practice for United States Pharmacopeia (USP) Chapter <800>and demonstrate pharmacy’s responsibility to manage hazardous drug handling and hazardous drug waste.</p> <p style="text-align: center;">KATHLEEN SKIBINSKI & MONICA LIVINGSTON, PHARMECOLOGY SERVICES MADISON, WI</p>
5 1:30-2:30pm		<p style="text-align: center;">BEERS LIST- WHAT IS IT & WHY IS IT IMPORTANT?</p> <p>Participate in an overview of what the Beers List is, why it's important and medications that fall under the Beers List.</p> <p style="text-align: center;">DR. MEGAN IRLMEIER OMAHA, NE</p>

2:30-
2:45pm

AFTERNOON BREAK WITH COMPLIMENTARY REFRESHMENTS
SILENT AUCTION & 50/50 RAFFLE TICKETS IN FOYER
PHOTOGRAPHER AVAILABLE FOR COMPLIMENTARY PROFESSIONAL HEADSHOTS

6

2:45-3:45pm



HEALTHCARE AND THE JOURNEY TO HIGH RELIABILITY

This presentation is a safety story describing leadership engagement, culture of safety, process improvement for patient centered care and managing the unexpected. The culture of communication in High Reliability Organizations is discussed.

RICHARD HALAMA, DEPARTMENT OF AIR FORCE OMAHA, NE

7

3:45-4:45pm



THE PHARMACY TECHNICIAN'S SCOPE: INTERACTING WITH MOMS & THEIR NEWBORNS

This virtual presentation is focused on helping moms prepare for health-related needs. Highlighting how to provide patient-centered care in store that goes beyond just recommending prenatal supplements. Helping technicians identify opportunities that exist for intervention along the parenthood journey & provide self-care strategies that empower the moms/caregivers.

DR. NARDINE NAKHLA, UNIVERSITY OF WATERLOO SCHOOL OF PHARMACY WATERLOO, ONTARIO

FREE TIME! RELAX & SIGHTSEEING!

8:00am	CONVENTION SIGN-IN TABLE OPENS	
1 8:30-9:30am		<p>THE PHARMACY TECHNICIAN'S ROLE IN WORKPLACE ENVIRONMENT & PATIENT SAFETY The American Pharmacists Association (APhA) adopted a series of policy statements on workplace and patient safety. Pharmacy technicians were expressly included in the policies, as important people in the safety process. This program will discuss a variety of safety issues that can be addressed by Pharmacy Technicians.</p> <p>DR. ALLY DERING-ANDERSON, UNIVERSITY OF NEBRASKA MEDICAL CENTER COLLEGE OF PHARMACY OMAHA, NE</p>
9:30-9:45am 9:45-10:00am	<p>PRESIDENT'S WELCOME CEREMONY OF AWARDS INSTALLATION OF OFFICERS</p> <p>MORNING BREAK WITH COMPLIMENTARY REFRESHMENTS SILENT AUCTION & 50/50 RAFFLE TICKETS IN FOYER PHOTOGRAPHER AVAILABLE FOR COMPLIMENTARY PROFESSIONAL HEADSHOTS</p>	
2 10:00-11:00am	<p style="text-align: center;">TRANSITIONS OF CARE: THE GAPS OUR PATIENTS FALL INTO</p> <p>This presentation will provide the audience with a review of the issues in patient care as patients transition throughout the system.</p> <p style="text-align: center;">DR. LISA BURRY, MOUNT SINAI UNIVERSITY OF TORONTO</p>	
11:00-12:30pm	<p>COMPLIMENTARY LUNCH EXHIBITOR HALL</p>	
3 12:30-1:30pm		<p>ADDRESSING THE CHALLENGES IN TREATING DEPRESSION & ANXIETY While the earliest developed antidepressant agents have been moderately successful in treating depression, they also were associated with significant side effects that limited patient adherence to treatment. The newest generation of antidepressant agents have been developed to reduce side effect burden, however everyone involved in medication management must be aware of both the older and newer medication options.</p> <p>DR. TAMMILEE DEMLER, STATE UNIVERSITY OF NEW YORK BUFFALO SCHOOL OF PHARMACY</p>
4 1:30-2:30pm	 	<p>UPTAKE & IMPACT OF REGULATED PHARMACY TECHNICIANS IN ONTARIO COMMUNITY PHARMACIES Since 2010, Canadian provinces began to introduce a new category of regulated pharmacy personnel - the registered pharmacy technician. This presentation focuses on our study examining the impact of pharmacy technicians on provision of a pharmacist provided clinical service (MedsCheck). An overview of worksite locations and regulation history of pharmacy technicians in the province of Ontario will be presented.</p> <p>PAUL GROOTENDORST & DR. JIMMY TIEU, UNIVERSITY OF TORONTO</p>

2:30-
2:45pm

AFTERNOON BREAK WITH COMPLIMENTARY REFRESHMENTS
SILENT AUCTION & 50/50 RAFFLE TICKETS IN FOYER
PHOTOGRAPHER AVAILABLE FOR COMPLIMENTARY PROFESSIONAL HEADSHOTS

2:45-
3:00pm

CLOSING REMARKS
SILENT AUCTION & 50/50 RAFFLE WINNERS ANNOUNCED

5

3:00-4:00pm



WHAT PHARMACY TECHNICIANS NEED TO KNOW ABOUT HUMAN TRAFFICKING

Healthcare providers, including pharmacy technicians, are “first responders” to victims of human trafficking. New research has shown that trafficking victims have acute and chronic physical and mental health problems. Healthcare providers are uniquely positioned to treat the immediate needs of trafficking victims. This presentation tells how pharmacy technicians might encounter it and what is essential.

LAURA LEDERER, GLOBAL CENTURION FAIRFAX, VA