AMERICAN ASSOCIATION OF PHARMACY TECHNICIANS
36th Annual National Convention

September 7 – 8, 2018
Hyatt Hotel, Luna Falls Room
Niagara Falls, New York
Welcome Message from the President

Welcome to AAPT Convention 2018!

This Convention has been in planning for quite some time and it’s amazing to see the date has arrived! Planning began with my visit to Niagara Falls in October 2017 to see how the area might work for our meetings. The next step of contacting potential speakers was a crucial element in planning to make this the best possible event for you. We had to make sure speakers were available and willing to present on their topic of expertise. Boy, did we get lucky with our lineup of fabulous speakers! I’m thrilled to welcome our guest speakers to the podium and I want to extend a special thank you to speakers who are traveling to us from Omaha, Neb.

While lodging, travel and scheduling logistics are among the most important planning items, we also put care into hand-selecting lunch menu items and social activities. Providing continuing education in the large scale that we offer at Convention takes the effort of many. Thank you to our AAPT Executive Officers and many other volunteers who worked behind the scenes to make Convention 2018 a success.

Enjoy your time with us. I look forward to visiting with you!

Judy Neville

Exhibitor Hall Participants

Networking

Handouts of speaker slides are available for convention attendees during convention dates. Access the handouts at www.pharmacytechnician.com using the password AAPT2018. Look under the Convention tab for the slides.

Wi-Fi guest network is open-no password required. Accept the User Terms, enter your name & email address to connect.

Join in on Convention updates #AAPTHEFALLS

Like us on Facebook.

Join our LinkedIn group.
Thursday, September 6, 2018

9:00 a.m. – 4:00 p.m. Invitation-Only Executive Meeting

6:00 – 8:30 p.m. Complimentary Meet & Greet Social Hour for all Convention Attendees Erie Room

Friday, September 7, 2018

7:30 a.m. Sign-In Table Open

8:00 – 9 a.m. Community Pharmacy Enhanced Service Networks—An Emerging Opportunity
Christopher Daly
UB School of Pharmacy & Pharmaceutical Sciences
1 contact hour (0.1 CEUs)
UAN 13186-2 | JA4008162-9999-18-250-L04-T
Activity type: Knowledge
Program Objectives:
1. Discuss common characteristics of pharmacies in a community pharmacy enhanced service network.
2. Describe tools that pharmacies have used to prepare for enhanced services.
3. Describe how community pharmacies are positioning themselves to integrate with care teams to lower health care costs and participate in new models of care and reimbursement.

9:00 – 9:10 a.m. Convention Blessing
Welcome & Opening Remarks by President Neville

9:10 – 10:10 a.m. Patient Interviewing—Everything You Wanted to Know About the Best Possible Medication History but were Afraid to Ask
Sara Ingram
Clinical Pharmacist, University Health Network Toronto, Leslie Dan Faculty of Pharmacy, University of Toronto, Ontario
1 contact hour (0.1 CEUs)
UAN13186-5 | JA4008162-9999-18-253-L04-T
Activity type: Knowledge
Program Objectives:
1. Why do it: Review the role of the Best Possible Medication History (BPMH).
2. How to do it: A practical approach to conducting a BPMH.
3. What to do when: Dealing with challenging situations.

10:10 – 10:30 a.m. Morning Break with Complimentary Refreshments
Silent Auction & 50/50 Raffle Tickets in Foyer
Complimentary Professional Headshots
10:30 – 11:30 a.m.  More than “Just A Tech”  
Judy Neville  
University of Nebraska Medical Center,  
College of Pharmacy  
AAPT President  
1 contact hour (0.1 CEUs)  
UAN 13186-11 | JA4008162-9999-18-259-L04-T  
Activity type: Application  
Program Objectives:  
1. Practice 5 ways to create work experiences that drive productivity and personal satisfaction.  
2. Build power skills that increase peer trust and win big.  
3. Create an arsenal of personal and professional attributes that remove the “I’m just a tech” roadblock.

11:30 a.m. – 12:30 p.m.  Complimentary Lunch Buffet in Foyer

12:30 – 1:30 p.m.  Pharmacy Technician’s Role in Managing Hazardous Drugs and Hazardous Drug Waste  
Kathleen Skibinski & Monica Livingston  
PharmEcology Services, Madison, WI  
1 contact hour (0.1 CEUs)  
UAN 13186-9 | JA4008162-9999-18-257-L07-T  
Activity type: Knowledge  
Program Objectives:  
1. Define hazardous pharmaceutical waste according to EPA Resource Conservation and Recovery Act (RCRA).  
2. Describe the Controlled Substance Act (CSA) and differentiate between accepted methods of disposal for controlled substance in ‘inventory’ verses ‘wastage.’  
3. Compare and contrast National Institute for Occupational Safety and Health (NIOSH) hazardous drug handling to EPA hazardous waste disposal.

1:30 – 2:30 p.m.  Beers List - What is it & Why is it Important?  
Megan Irmeier  
Omaha, NE  
1 contact hour (0.1 CEUs)  
UAN 13186-6 | JA4008162-9999-18-254-L05-T  
Activity type: Knowledge  
Program Objectives:  
1. Participants will actively look up Beers List information and apply it to case scenarios.  
2. Participants will be given a clear path to access the Beers List resource.  
3. Participants will be able to describe how the Beers List fits into long term care pharmacy practice.
2:30 – 2:45 p.m.  
**Afternoon Break with Complimentary Refreshments**  
**Silent Auction & 50/50 Raffle Tickets in Foyer**  
**Complimentary Professional Headshots**

2:45 – 3:45 p.m.  
**Healthcare and the Journey to High Reliability**  
*Richard Halama*  
*Patient Safety Manager, Medical Treatment Facility, US Air Force, Omaha, NE*  
1 contact hour (0.1 CEUs)  
UAN 13186-12 | JA4008162-9999-18-260-L04  
Activity type: Knowledge  
Program Objectives:  
1. List the principles and practices of high reliability organizations.  
2. Recall the culture and communication process within a high reliability organization.  
3. Be familiar with patient safety event investigation and improvement processes.

3:45 – 4:45 p.m.  
**The Pharmacy Technician’s Scope: Interacting with Moms & their Newborns**  
*Nardine Nakhla*  
*University of Waterloo School of Pharmacy, Waterloo, Ontario*  
1 contact hour (0.1 CEUs)  
UAN 13186-8 | JA4008162-9999-18-256-L04-T  
Activity type: Application  
Program Objectives:  
1. Identify patients in need of prenatal or postnatal care.  
2. Gather essential patient information necessary for thorough patient assessment and management.  
3. Share evidence-based tools and provide support to mothers/caregivers on self-care measures.

**Saturday, September 8, 2018**

8:00 a.m.  
**Sign-In Table Opens**

8:30 – 9:30 a.m.  
**The Pharmacy Technician’s Role in Workplace Environment & Patient Safety**  
*Ally Dering-Anderson*  
*Clinical Associate Professor, University of Nebraska Medical Center, College of Pharmacy, Omaha, NE*  
1 contact hour (0.1 CEUs) | Patient Safety  
UAN 13186-4 | JA4008162-9999-18-252-L05-T  
Activity type: Knowledge  
Program Objectives  
1. List at least three workplace safety issues appropriately addressed by the pharmacy technician.  
2. Describe how an unsafe workplace can jeopardize patient safety.  
3. Recognize that safety is an on-going issue.
9:30 – 9:45 a.m.  **President’s Welcome**  
**Ceremony of Awards**

9:45 – 10:00 a.m.  **Morning Break with Complimentary Refreshments**  
**Silent Auction & 50/50 Raffle Tickets in Foyer**  
**Complimentary Professional Headshots**

10:00 – 11:00 a.m.  **Transitions of Care: The Gaps our Patients Fall Into**  
*Lisa Burry*  
*Mount Sinai and University of Toronto*  
1 contact hour (0.1 CEUs) | Patient Safety  
UAN 13186-1 | JA4008162-9999-18-249-L05-T  
Activity type: Knowledge  
Program Objectives:  
1. To become familiar with potential patient care issues as patients move throughout the care system.  
2. To understand the impacts in gaps of care related to transfer on patient specific outcomes.  
3. To become familiar with the role of the pharmacy technician and pharmacist in supporting patient transitions.

11:00 a.m. – 12:30 p.m.  **Complimentary Buffet Lunch in Foyer**  
**Exhibitor Hall**

12:30 – 1:30 p.m.  **Addressing the Challenges in Treating Depression & Anxiety**  
*TammieLee Demler*  
*UB School of Pharmacy & Pharmaceutical Sciences*  
1 contact hour (0.1 CEUs)  
UAN 13186-3 | JA4008162-9999-18-251-L01-T  
Activity type: Knowledge  
Program Objectives:  
1. List presentation, symptoms and diagnostic criteria of major depressive disorder.  
2. Recommend an optimal therapeutic regimen.  
3. Monitor the effectiveness of the selected therapy.

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**50/50 Raffle**  
AAPT’s 50/50 raffle benefits both the winner of the raffle drawing and AAPT. Raffle tickets are sold throughout Convention. On Saturday afternoon the winning raffle ticket is drawn. The winner receives 50% of the collected ticket money and AAPT receives 50%. AAPT winnings are applied toward the AAPT Scholarship Program and to offset other association expenses. Price of each ticket is $1, 6 tickets for $5.

**Silent Auction**  
Donated auction items are on display in the foyer. Convention attendees have the opportunity to bid on these items during breaks. Get your bids in before the auction ends and the highest bidder receives the auction item on Saturday afternoon. All proceeds from the Silent Auction go toward AAPT Scholarship Program and to offset other association expenses.
1:30 – 2:30 p.m.  
**Uptake & Impact of Regulated Pharmacy Technicians in Ontario Community Pharmacies**  
Paul Grootendorst & Jimmy Tieu  
*University of Toronto*  
1 contact hour (0.1 CEUs) | Pharmacy Law  
UAN 13186-10 | JA4008162-9999-18-258-L03-T  
Activity type: Knowledge  
Program Objectives:  
1. Describe the history and rationale for pharmacy technician regulation in Canada.  
2. Compare and contrast the difference in roles for pharmacy assistants and pharmacy technicians.  
3. Analyze pharmacy technician workforce data within the province of Ontario.  

2:30 – 2:45 p.m.  
**Afternoon Break with Complimentary Refreshments**  
Silent Auction & 50/50 Raffle Tickets in Foyer  
Complimentary Professional Headshots  

2:45 – 3:00 p.m.  
**Closing Remarks**  
Silent Auction & 50/50 Raffle Winners Announced  

3:00 – 4:00 p.m.  
**What Pharmacy Technicians Need to Know about Human Trafficking**  
Laura J. Lederer  
*President, Global Centurion, Fairfax, VA*  
1 contact hour (0.1 CEUs)  
UAN 13186-7 | JA4008162-9999-18-255-L04-T  
Activity Type: Knowledge  
Program Objectives:  
1. Identify the basic physical and mental health issues of human trafficking victims and indicators of human trafficking.  
2. Understand the critical role of health care providers, including pharmacist and pharmacy technicians, in addressing human trafficking.  
3. Understand how to obtain and connect with basic resources to respond appropriately, including pharmacy-centric training, referral resources and mandatory reporting.
AAPT History and Milestones

American Association of Pharmacy Technicians (AAPT) is a non-profit pharmacy technician association led by volunteers. Please consider AAPT membership. Membership fees paid to AAPT are directly applied to member benefits.

It all began in 1979 when the Association of Pharmacy Technicians (APT) was established. After a pharmacist society meeting, about 10 technicians in attendance decided to meet for dinner to discuss the idea of creating an independent organization to provide continuing education and additional services that would benefit the technicians in the Los Angeles (LA) area.

The group formed a steering committee. Plans were made to invite the entire technician/clerk population in the LA area to hear ideas and to get their input on what they might expect from a technician organization, deal with some minor housekeeping details and, most importantly, see if there was really enough support from the technician community to continue the process of creating a technician organization. The first meeting was June 5, 1979 and the response was resounding.

With the help of Bergen Burnswig Drug Company and the local telephone book, flyers were distributed throughout the LA area announcing the June meeting and including the statement “There is a definite desire and need for creating an organization for pharmacy technicians. In order to do this, we must begin by developing a strong foundation so the organization can grow and build upon itself. This in turn will give technicians a feeling of professionalism by enabling them to learn their job through continuing education and knowledge expansion by involvement with others. This will allow the profession to be known and accepted by promoting awareness of the field.”
Code of Ethics for Pharmacy Technicians

Preamble
Pharmacy Technicians are healthcare professionals who assist pharmacists in providing the best possible care for patients. The principles of this code, which apply to pharmacy technicians working in any and all settings, are based on the application and support of the moral obligations that guide the pharmacy profession in relationships with patients, healthcare professionals and society.

Principles
A pharmacy technician’s first consideration is to ensure the health and safety of the patient, and to use knowledge and skills to the best of his/her ability in serving others.

A pharmacy technician supports and promotes honesty and integrity in the profession, which includes a duty to observe the law, maintain the highest moral and ethical conduct at all times and uphold the ethical principles of the profession.

A pharmacy technician assists and supports the pharmacist in the safe, efficacious and cost effective distribution of health services and healthcare resources.

A pharmacy technician respects and values the abilities of pharmacists, colleagues and other healthcare professionals.

A pharmacy technician maintains competency in his/her practice, and continually enhances his/her professional knowledge and expertise.

A pharmacy technician respects and supports the patient’s individuality, dignity and confidentiality.

A pharmacy technician respects the confidentiality of a patient’s records and discloses pertinent information only with proper authorization.

A pharmacy technician never assists in the dispensing, promoting or distribution of medications or medical devices that are not of good quality or do not meet the standards required by law.

A pharmacy technician does not engage in any activity that will discredit the profession, and will expose, without fear or favor, illegal or unethical conduct in the profession.

A pharmacy technician associates with and engages in the support of organizations which promote the profession of pharmacy through the utilization and enhancement of pharmacy technicians.

January 7, 1996 Approved by the AAPT Board of Directors
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2018 Award Recipients

Founders Award
Paula Walker
Carboro, North Carolina
AAPT Member since 2000

Presidents Choice Award
Bobbie Craddock
New Berlin, Texas
AAPT Member since 1998
Scholarship

Larry Nesmith is a former member of AAPT who embodied the idea of formal education and training for anyone interested in becoming a Pharmacy Technician. He was a technician and technician educator. In his many roles, Larry was an advocate for excellent training of technician students and high quality continuing education for working technicians. AAPT offers a special Scholarship Award Program in honor and memory of Larry.

The AAPT Larry Nesmith Pharmacy Technician Education Scholarship Award Program ("Scholarship Program") supports AAPT’s continued commitment to promoting formal education and training for Pharmacy Technicians, as well as continuing education for Pharmacy Technicians. This scholarship is available to individuals enrolled in an accredited program pursuing a diploma or associate degree in Pharmacy Technology or individuals pursuing continuing education while practicing as a Pharmacy Technician.

The Scholarship Program mission is to promote formal education and training for individuals aspiring to become Pharmacy Technicians and/or continue their pharmacy education. AAPT views formal education and continuing pharmacy technician education as critical to the continued long-term growth and advancement of its membership as well as helping build a talented and highly qualified pool of individuals who are committed to its high standards.

Eligibility for Formal Education Scholarship

Applicants applying to the Formal Education Scholarship Program must meet the following criteria:

1. The applicant must be a member of AAPT.
2. The applicant must be enrolled in an accredited Pharmacy Technology Program.
3. The applicant must have completed a minimum of 12-credit hours toward earning a diploma or associate degree in Pharmacy Technology.
4. The applicant must have an overall GPA of “C” or better.
5. Previous recipients of this award are not eligible to apply a second time.

Eligibility for Continuing Education Scholarship

Applicants applying to the Continuing Education Scholarship Program must meet the following criteria:

1. The applicant must be a member of AAPT.
2. The applicant must be a practicing pharmacy technician seeking continuing education specific to pharmacy technician practice.
3. The applicant must submit proof of successful completion of pharmacy technician-specific continuing education prior to Scholarship Program award.
4. Previous recipients of this award are not eligible to apply a second time.

Awards

One formal education scholarship award of up to $250 will be granted for each academic year, August - May/June based on moneys available in the Scholarship Fund. Up to two continuing education scholarship awards of up to $50 for each award will be granted for each academic year, August - May/June based on moneys available in the Scholarship Fund. These scholarships are offered to individuals who meet eligibility.

Interested pharmacy technicians visit **www.pharmacytechnician.com** for scholarship application.
Continuing Education Credits

Joint Accreditation Statement
In support of improving patient care, this activity has been planned and implemented by the Postgraduate Institute for Medicine and AAPT. Postgraduate Institute for Medicine is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Disclosure of Conflicts of Interest
Postgraduate Institute for Medicine (PIM) requires instructors, planners, managers and other individuals who are in a position to control the content of this activity to disclose any real or apparent conflict of interest (COI) they may have as related to the content of this activity. All identified COI are thoroughly vetted and resolved according to PIM policy. PIM is committed to providing its learners with high quality CME activities and related materials that promote improvements or quality in healthcare and not a specific proprietary business interest of a commercial interest.

Faculty
All other faculty have no relevant relationships to disclose.

Planners and Managers
The PIM planners and managers have nothing to disclose. The AAPT planners and managers have nothing to disclose.

Disclosure of Unlabeled Use
This educational activity may contain discussion of published and/or investigational uses of agents that are not indicated by the FDA. The planners of this activity do not recommend the use of any agent outside of the labeled indications. The opinions expressed in the educational activity are those of the faculty and do not necessarily represent the views of the planners. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

Disclaimer
Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested in this activity should not be used by clinicians without evaluation of their patient’s conditions and possible contraindications and/or dangers in use, review of any applicable manufacturer’s product information, and comparison with recommendations of other authorities.

Request for Credit
Detailed instructions provided at the meeting.
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Chapters

North Carolina
North Carolina Association of Pharmacy Technicians (NCAPT) www.myncapt.com

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Interested in starting a chapter? Email aapt@pharmacytechnician.com for details.
Interested in serving on AAPT Executive Board? Email aapt@pharmacytechnician.com for details.